

Product End-of-Life Notification

MultiModem® Cell Cellular Modems MultiModem® rCell Intelligent Wireless Routers MTCBA-H3-U-xx and MTCBA-H3-EN3-xx Models

Date: December 30, 2013

I. Summary

Due to the availability of newer models, the MultiModem Cell (MTCBA-H3-U-xx) and MultiModem rCell (MTCBA-H3-EN3-xx) models listed in this announcement are changing status from **Near-End-of-Life** to **End-of-Life(EOL)**.

For more detailed information or a list of device specifications, please refer to www.multitech.com or contact your Multi-Tech Systems OEM Sales Representative.

Orders placed prior to this End-of-Life announcement will be shipped per the terms of your NCNR agreement.

Contents:

- [I. Summary](#)
- [II. Part Numbers Impacted](#)
- [III. Key Dates](#)
- [IV. Stock Rotation](#)
- [V. Warranty and Support](#)
- [VI. Additional Information](#)

II. Part Numbers Impacted

EOL Ordering Part #	UPC	New Ordering Part # (Recommended Replacement)	UPC
MTCBA-H3-U1	789407353086	MTCMR-H5	789407354854
MTCBA-H3-EN3	789407353093	MTCBA-H5-EN2	789407354908
MTCBA-H3-EN3-NAM	789407353109	MTCBA-H5-EN2-NAM	789407354939
MTCBA-H3-EN3-EU	789407353116	MTCBA-H5-EN2-EU	789407354915
MTCBA-H3-EN3-GB/IE	789407353123	MTCBA-H5-EN2-GB/IE	789407354922

Extended Warranties

EOL Ordering Part #	Description	New Ordering Part # (Recommended Replacement)
EW1-MTCBA-H3-U1	One-year extended warranty (Three-year total)	EW1-MTCMR-H5
EW2-MTCBA-H3-U1	Two-year extended warranty (Four-year total)	EW2-MTCMR-H5
EW3-MTCBA-H3-U1	Three-year extended warranty (Five-year total)	EW3-MTCMR-H5
EN1-MTCBA-H3-U1	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1-MTCMR-H5
EN2-MTCBA-H3-U1	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2-MTCMR-H5
EN3-MTCBA-H3-U1	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3-MTCMR-H5
EW1-MTCBA-H3-EN3	One-year extended warranty (Three-year total)	EW1-MTCBA-H5-EN2
EW2-MTCBA-H3-EN3	Two-year extended warranty (Four-year total)	EW2-MTCBA-H5-EN2
EW3-MTCBA-H3-EN3	Three-year extended warranty (Five-year total)	EW3-MTCBA-H5-EN2
EN1-MTCBA-H3-EN3	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1-MTCBA-H5-EN2
EN2-MTCBA-H3-EN3	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2-MTCBA-H5-EN2
EN3-MTCBA-H3-EN3	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3-MTCBA-H5-EN2
EW1-MTCBA-H3-EN3-EU	One-year extended warranty (Three-year total)	EW1-MTCBA-H5-EN2-EU
EW2-MTCBA-H3-EN3-EU	Two-year extended warranty (Four-year total)	EW2-MTCBA-H5-EN2-EU
EW3-MTCBA-H3-EN3-EU	Three-year extended warranty (Five-year total)	EW3-MTCBA-H5-EN2-EU
EW1-MTCBA-H3-EN3-GB/IE	One-year extended warranty (Three-year total)	EW1-MTCBA-H5-EN2-GB/IE
EW2-MTCBA-H3-EN3-GB/IE	Two-year extended warranty (Four-year total)	EW2-MTCBA-H5-EN2-GB/IE
EW3-MTCBA-H3-EN3-GB/IE	Three-year extended warranty (Five-year total)	EW3-MTCBA-H5-EN2-GB/IE
EW1-MTCBA-H3-NAM	One-year extended warranty (Three-year total)	EW1-MTCBA-H5-EN2-NAM
EW2-MTCBA-H3-NAM	Two-year extended warranty (Four-year total)	EW2-MTCBA-H5-EN2-NAM

EOL Ordering Part #	Description	New Ordering Part # (Recommended Replacement)
EW3-MTCBA-H3-NAM	Three-year extended warranty (Five-year total)	EW3-MTCBA-H5-EN2-NAM
EN1-MTCBA-H3-NAM	One-year extended warranty and three-year overnight replacement	EN1-MTCBA-H5-EN2-NAM
EN2-MTCBA-H3-NAM	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2-MTCBA-H5-EN2-NAM
EN3-MTCBA-H3-NAM	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3-MTCBA-H5-EN2-NAM

III. Key Dates

Availability of New Ordering Part Numbers: Available now

NEOL Date of Old Ordering Part Numbers: February 27, 2013

EOL Date of Old Ordering Part Numbers: December 30, 2013

IV. Stock Rotation

Stock rotation claims will be allowed for sixty (60) days after the product End-Of-Life announcement date.

V. Warranty and Support

Multi-Tech Systems will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post EOL/Discontinued date.

VI. Additional Information

If you have any questions or require additional information on this Product End-of-Life Notification, please contact your Multi-Tech OEM sales representative:

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