

Product Near-End-of-Life Notification

MultiConnect® OCG-E Embedded Open Communications Gateway MT100EOCG-EV2 Models Only

Replacement Models Available

Date: September 30, 2014

I. Summary

Due to the discontinuation of critical components and availability of newer models, MultiConnect OCG-E models listed in this announcement are changing status from **Active** to **Near-End-of-Life (NEOL)**. It is recommended that customers transition to the suggested replacement models at their earliest convenience.

For more detailed information or a list of device specifications, please refer to www.multitech.com or contact your MultiTech sales representative.

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II. Part Numbers Impacted

NEOL Ordering Part #	UPC	New Ordering Part #	UPC
MT100EOCG-EV2-N2	789407353468	No direct replacement, contact MultiTech sales	
MT100EOCG-EV2-N2-SP	789407353451	No direct replacement, contact MultiTech sales	
MT100EOCG-EV2-GP-N2	789407353444	No direct replacement, contact MultiTech sales	
MT100EOCG-EV2-GP-N2-SP	789407353437	No direct replacement, contact MultiTech sales	
MT100EOCG-EV2-N3	789407353420	MT100EOCG-EV3-N3	789407358685
MT100EOCG-EV2-N3-SP	789407353413	MT100EOCG-EV3-N3-SP	789407358692
MT100EOCG-EV2-GP-N3	789407353642	MT100EOCG-EV3-GP-N3	789407356759
MT100EOCG-EV2-GP-N3-SP	789407353635	MT100EOCG-EV3-GP-N3-SP	789407356742
MT100EOCG-EV2-N16	789407353628	MT100EOCG-EV3-N16	789407358661
MT100EOCG-EV2-N16-SP	789407353611	MT100EOCG-EV3-N16-SP	789407358678
MT100EOCG-EV2-GP-N16	789407353604	MT100EOCG-EV3-GP-N16	789407359002
MT100EOCG-EV2-GP-N16-SP	789407353598	MT100EOCG-EV3-GP-N16-SP	789407358999

MT100OCG-E-xx models are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

III. Key Dates

Availability of New Ordering Part Numbers: Available now

NEOL Date of Old Ordering Part Numbers: September 30, 2014

Last Time Buy Date: November 21, 2014

End-of-Life (EOL)/Last Time Ship Date: May 29, 2015

Last Time Buy Information

- By November 21, 2014 submit order quantities for guaranteed availability with a Non Cancellable, Non Returnable (NCNR) order of MT100EOCG-EV2-xx products through May 29, 2015.
- MultiTech will be purchasing additional critical components for stocking inventory. These will be available on a first come, first serve basis with a confirmed purchase order that is received by November 21, 2014.

Note: All orders placed for products listed in this announcement require an NCNR agreement. Last time ship dates are negotiable with an NCNR agreement. Please contact your MultiTech sales representative for details and a copy of the agreement.

IV. Stock Rotation

Stock rotation claims will be allowed for sixty (60) days after the product EOL/Last Time Ship date.

V. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post EOL date.

VI. Suggested Action Plan:

To help facilitate the transition to the newer MT100EOCG-EV3 models, we recommend the following actions be taken:

- Work with your MultiTech sales representative if your company is interested in placing an N.C.N.R. (Non-Cancellable, Non-Returnable) purchase order for any remaining devices that you require.
- Forward this announcement to others within your organization who are actively involved in the sale or support of cellular routers.
- Note that the current MT100EOCG-EV2 models are no longer recommended for new product designs.
- Notify existing customers who have been using the MT100EOCG-EV2 models and have them begin their qualification testing on the new MT100EOCG-EV3 replacement models. Work with your MultiTech sales representative to ensure the correct model is ordered.

VII. Additional Information

If you have any questions or require additional information on this Near-End-of-Life Notification, please contact your MultiTech sales representative:

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