Product End-of-Life Notification

MultiModem® rCell Cellular Routers
MTCBA-EV2-EN2-xx Models Only

Replacement Models Available

Date: April 22, 2015

I. Summary
Due to the discontinuation of critical components and availability of newer models, the MultiModem rCell (MTCBA-EV2-EN2-xx) models listed in this announcement are changing status from **Near-End-of-Life (NEOL)** to **End-of-Life (EOL)**.

Orders placed prior to this End-of-Life announcement will be shipped per the terms of your NCNR agreement.

MultiTech will continue to support the installed base of MultiModem rCell (MTCBA-EV2-EN2-xx) cellular routers through the standard warranty period.

To assist you in finding the most suitable substitute product that meets your needs, please contact your MultiTech sales representative immediately. Call us at (888) 288-5470 or +(763) 785-3500, email us at sales@multitech.com or refer to www.multitech.com.

II. Part Numbers Impacted

EOL Ordering Part #	UPC	Recommended Replacement New Ordering Part # (MultiConnect® rCell 100 Series)	UPC
MTCBA-EV2-EN2-N2	789407351204	MTR-EV3-B07-N2	789407355394
MTCBA-EV2-EN2-N2-NAM	789407351242	MTR-EV3-B07-N2-US	789407355400
MTCBA-EV2-EN2-GP-N2	789407351259	MTR-EV3-B08-N2	789407355455
MTCBA-EV2-EN2-N3	789407351266	MTR-EV3-B07-N3	789407355417
MTCBA-EV2-EN2-N3-NAM	789407351273	MTR-EV3-B07-N3-US	789407355424
MTCBA-EV2-EN2-GP-N3	789407351280	MTR-EV3-B08-N3	789407355257
MTCBA-EV2-EN2-N16	789407351297	MTR-EV3-B07-N16	789407355431

EOL Ordering Part #	UPC	Recommended Replacement New Ordering Part # (MultiConnect® rCell 100 Series)	UPC
MTCBA-EV2-EN2-N16-NAM	789407351303	MTR-EV3-B07-N16-US	789407355448
MTCBA-EV2-EN2-GP-N16	789407351310	MTR-EV3-B08-N16	789407355462

MTR-xx models are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

Extended Warranties

EOL Ordering Part #	Description	Recommended Replacement New Ordering Part #
EW1-MTCBA-EV2-EN2-N2	One-year extended warranty (Three-year total)	EW1-MTR-EV3-B07-N2
EW2-MTCBA-EV2-EN2-N2	Two-year extended warranty (Four-year total)	EW2-MTR-EV3-B07-N2
EW3-MTCBA-EV2-EN2-N2	Three-year extended warranty (Five-year total)	EW3-MTR-EV3-B07-N2
EN1-MTCBA-EV2-EN2-N2	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2-MTCBA-EV2-EN2-N2	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3-MTCBA-EV2-EN2-N2	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote
EW1-MTCBA-EV2-EN2-N2-NAM	One-year extended warranty (Three-year total)	EW1-MTR-EV3-B07-N2-US
EW2-MTCBA-EV2-EN2-N2-NAM	Two-year extended warranty (Four-year total)	EW2-MTR-EV3-B07-N2-US
EW3-MTCBA-EV2-EN2-N2-NAM	Three-year extended warranty (Five-year total)	EW3-MTR-EV3-B07-N2-US
EN1-MTCBA-EV2-EN2-N2-NAM	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2-MTCBA-EV2-EN2-N2-NAM	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3-MTCBA-EV2-EN2-N2-NAM	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote
EW1-MTCBA-EV2-EN2-GP-N2	One-year extended warranty (Three-year total)	EW1-MTR-EV3-B08-N2
EW2-MTCBA-EV2-EN2-GP-N2	Two-year extended warranty (Four-year total)	EW2-MTR-EV3-B08-N2
EW3-MTCBA-EV2-EN2-GP-N2	Three-year extended warranty (Five-year total)	EW3-MTR-EV3-B08-N2
EN1-MTCBA-EV2-EN2-GP-N2	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2-MTCBA-EV2-EN2-GP-N2	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote

EOL Ordering Part #	Description	Recommended Replacement New Ordering Part #
EN3-MTCBA-EV2-EN2-GP-N2	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote
EW1-MTCBA-EV2-EN2-N3	One-year extended warranty (Three-year total)	EW1-MTR-EV3-B07-N3
EW2-MTCBA-EV2-EN2-N3	Two-year extended warranty (Four-year total)	EW2-MTR-EV3-B07-N3
EW3-MTCBA-EV2-EN2-N3	Three-year extended warranty (Five-year total)	EW3-MTR-EV3-B07-N3
EN1-MTCBA-EV2-EN2-N3	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2-MTCBA-EV2-EN2-N3	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3-MTCBA-EV2-EN2-N3	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote
EW1-MTCBA-EV2-EN2-N3-NAM	One-year extended warranty (Three-year total)	EW1-MTR-EV3-B07-N3-US
EW2-MTCBA-EV2-EN2-N3-NAM	Two-year extended warranty (Four-year total)	EW2-MTR-EV3-B07-N3-US
EW3-MTCBA-EV2-EN2-N3-NAM	Three-year extended warranty (Five-year total)	EW3-MTR-EV3-B07-N3-US
EN1-MTCBA-EV2-EN2-N3-NAM	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2-MTCBA-EV2-EN2-N3-NAM	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3-MTCBA-EV2-EN2-N3-NAM	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote
EW1-MTCBA-EV2-EN2-GP-N3	One-year extended warranty (Three-year total)	EW1-MTR-EV3-B08-N3
EW2-MTCBA-EV2-EN2-GP-N3	Two-year extended warranty (Four-year total)	EW2-MTR-EV3-B08-N3
EW3-MTCBA-EV2-EN2-GP-N3	Three-year extended warranty (Five-year total)	EW3-MTR-EV3-B08-N3
EN1-MTCBA-EV2-EN2-GP-N3	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2-MTCBA-EV2-EN2-GP-N3	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3-MTCBA-EV2-EN2-GP-N3	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote
EW1-MTCBA-EV2-EN2-N16	One-year extended warranty (Three-year total)	EW1-MTR-EV3-B07-N16
EW2-MTCBA-EV2-EN2-N16	Two-year extended warranty (Four-year total)	EW2-MTR-EV3-B07-N16
EW3-MTCBA-EV2-EN2-N16	Three-year extended warranty (Five-year total)	EW3-MTR-EV3-B07-N16
EN1-MTCBA-EV2-EN2-N16	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2-MTCBA-EV2-EN2-N16	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3-MTCBA-EV2-EN2-N16	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote
EW1-MTCBA-EV2-EN2-N16-NAM	One-year extended warranty (Three-year total)	EW1-MTR-EV3-B07-N16-US

EOL Ordering Part #	Description	Recommended Replacement New Ordering Part #
EW2-MTCBA-EV2-EN2-N16-NAM	Two-year extended warranty (Four-year total)	EW2-MTR-EV3-B07-N16-US
EW3-MTCBA-EV2-EN2-N16-NAM	Three-year extended warranty (Five-year total)	EW3-MTR-EV3-B07-N16-US
EN1-MTCBA-EV2-EN2-N16-NAM	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2-MTCBA-EV2-EN2-N16-NAM	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3-MTCBA-EV2-EN2-N16-NAM	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote
EW1-MTCBA-EV2-EN2-GP-N16	One-year extended warranty (Three-year total)	EW1-MTR-EV3-B08-N16
EW2-MTCBA-EV2-EN2-GP-N16	Two-year extended warranty (Four-year total)	EW2-MTR-EV3-B08-N16
EW3-MTCBA-EV2-EN2-GP-N16	Three-year extended warranty (Five-year total)	EW3-MTR-EV3-B08-N16
EN1-MTCBA-EV2-EN2-GP-N16	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2-MTCBA-EV2-EN2-GP-N16	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3-MTCBA-EV2-EN2-GP-N16	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote

III. Key Dates
Availability of New Ordering Part Numbers: Available now
NEOL Date of Old Ordering Part Numbers: September 30, 2014
Last Time Buy Date: November 21, 2014
End-of-Life (EOL): April 22, 2015

IV. Stock Rotation
Stock rotation claims will be allowed for sixty (60) days following the product EOL date.

V. Warranty and Support
MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

VI. Suggested Action Plan:
- Forward this announcement to others within your organization who are actively involved in the sale or support of cellular routers.
- Ensure that the pricing for the MultiConnect rCell (MTR-EV3-xx) recommended replacements are loaded in your pricing system.
- Note that the MTCBA-EV2-EN2-xx models are no longer available and are EOL.
- Remove all MTCBA-EV2-EN2-xx models from your ordering system.

VII. Additional Information

If you have any questions or require additional information on this Product End-of-Life Notification, please contact your MultiTech sales representative:

World Headquarters – U.S.
+(763) 785-3500 | sales@multitech.com

EMEA Headquarters – UK:
+(44) 118 959 7774 | sales@multitech.co.uk