MultiTech ●
Systems

Product End-of-Life Notification
Effective Immediately

This product end-of-life notice does <u>not</u> affect our current –H3 or –H4 models

MultiModem® rCell Intelligent HSDPA Wireless Router
MultiModem® iCell Intelligent HSDPA Cellular Modem

November 22, 2011

I. Overview:
The status of the MultiModem® rCell Intelligent HSDPA Wireless Routers (-H models) and the MultiModem® iCell Intelligent HSDPA cellular modems has changed from **Near-End-of-Life** to **End-of-Life**.   Customers should begin placing orders for the MultiModem rCell and MultiModem iCell HSPA models.

Multi-Tech will continue to support the installed base of MultiModem rCell and MultiModem iCell HSDPA devices through the standard warranty period and extended warranty period.

Contents:

I.   Overview

II.   Part Numbers

III.   Key Dates

IV.   Stock Rotation

V.   Warranty and Support

VI.   Comparative Analysis

VII.   Suggested Action Plan

VIII. Additional Information

IX.   Cross Reference

II. Part Numbers Impacted:

Ordering Part Number	Description
MTCBA-H-EN2	Intelligent HSDPA Router – Router Only
MTCBA-H-EN2-NAM	Intelligent HSDPA Router – North America Bundle
MTCBA-H-EN2-EU	Intelligent HSDPA Router – Europe Bundle
MTCBA-H-EN2-GB/IE	Intelligent HSDPA Router – Great Britain/Ireland Bundle
MTCBA-H-EN2-AU/NZ	Intelligent HSDPA Router – Australia/New Zealand Bundle
MTCMR-H	Intelligent HSDPA Modem – Modem Only
MTCMR-H-NAM	Intelligent HSDPA Modem – North America Bundle
MTCMR-H-EU	Intelligent HSDPA Modem – Europe Bundle
MTCMR-H-GB/IE	Intelligent HSDPA Modem – Great Britain/Ireland Bundle
MTCMR-H-AU/NZ	Intelligent HSDPA Modem – Australia/New Zealand Bundle

III. Key Dates:

      Near-End-Of-Life Date: February 2, 2011
      End-Of-Life Date: November 22, 2011

IV. Stock Rotation:

Stock rotations will be accepted. All claims for products on this notice must be returned through standard stock rotation terms within sixty (60) days of this product end-of-life announcement. Returns will not be accepted beyond the sixty (60) day allowance.

V. Warranty and Support:

Multi-Tech Systems will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post EOL/Discontinued date.

VI. Comparative Analysis:

MultiModem rCell:

	MultiModem rCell **HSDPA Models (-H Models)**	**MultiModem rCell** **HSPA Models (-H4 Models)**
Frequency Band	UMTS/HSDPA 850/1900/2100 MHz GSM/GPRS/EDGE 850/900/1800/1900 MHz	UMTS/HSPA 850/1900/2100 MHz GSM/GPRS/EDGE 850/900/1800/1900 MHz
Packet Data Download	HSDPA: Up to 3.6 Mbps	HSDPA up to 7.2 Mbps
Upload	HSDPA: Up to 384 Kbps	HSUPA up to 5.76 Mbps
Circuit-Switched Data	GSM: Up to 9600 bps	Up to 14.4 Kbps
Short Message Services - SMS	Text & PDU Point-to-Point (MO/MT) Cell broadcast	Text & PDU Point-to-Point (MO/MT) Cell broadcast
Voltage	9V to 32VDC	9V to 32VDC
Physical Description Dimensions (W x H x D)	4.9 x 1.1 x 3.1 inches 12.5 cm x 2.7cm x 8.6 cm	7 x 1.24 x 2.93 inches 17.78 cm x 7.44 cm x 7.44 cm
Weight	0.75 lbs (0.34 Kg)	0.75 lbs (0.34 Kg)
Operating Temperature	-30° to +60° C	-30° to +60° C

MultiModem iCell:

	MultiModem iCell HSDPA Models (-H Models)	MultiModem iCell HSPA Models (-H4 Models)
Frequency Band	UMTS/HSDPA 850/1900/2100 MHz	UMTS/HSPA 850/1900/2100 MHz
	GSM/GPRS/EDGE 850/900/1800/1900 MHz	GSM/GPRS/EDGE 850/900/1800/1900 MHz
Packet Data		
Download	HSDPA: Up to 3.6 Mbps	HSDPA up to 7.2 Mbps
Upload	HSDPA: Up to 384 Kbps	HSUPA up to 5.76 Mbps
Circuit-Switched Data	GSM: Up to 9600 bps	Up to 14.4 Kbps
Short Message Services - SMS	Text & PDU Point-to-Point (MO/MT) Cell broadcast	Text & PDU Point-to-Point (MO/MT) Cell broadcast
Voltage	9V to 32VDC	9V to 32VDC
Physical Description Dimensions (W x H x D)	4.9 x 1.1 x 3.1 inches 12.5 cm x 2.7cm x 8.6 cm	4.9 x 1.1 x 3.1 inches 12.5 cm x 2.7cm x 8.6 cm
Weight	0.75 lbs (0.34 Kg)	0.75 lbs (0.34 Kg)
Operating Temperature	-30° to +60° C	-30° to +60° C

VII. Suggested Action Plan:
To help facilitate the transition from the MultiModem rCell and MultiModem iCell HSDPA models to the HSPA models, we recommend the following actions be taken:
- Forward this announcement to others within your organization who are actively involved in the sales or support of cellular modems and routers
- Ensure that the pricing for the MultiModem rCell and MultiModem iCell HSPA (-H4 models) are loaded in your pricing system.

VIII. Additional Information:
If you have any questions or require additional information on this Product End-of-Life Notification, please contact your Multi-Tech sales representative:

World Headquarters - USA: (763) 785-3500 or (888) 288-5470 – sales@multitech.com
EMEA Headquarters - United Kingdom: (44) 118 959 7774 – sales@multitech.co.uk

IX. Device Cross Reference:

-H Models (End-Of-Life)			-H4 Models (Recommended Replacement)	
Ordering Part Number	**UPC**	**Description**	**Ordering Part Number**	**UPC**
MTCBA-H-EN2	789407346521	Intelligent HSDPA Router – Router Only	MTCBA-H4-EN2-P1 or MTCBA-H4-EN2-P2*	789407351389 or 789407351426*
MTCBA-H-EN2-NAM	789407346736	Intelligent HSDPA Router – North America Bundle	MTCBA-H4-EN2-P1-NAM or MTCBA-H4-EN2-P2-NAM*	789407351792 or 789407351433*
MTCBA-H-EN2-EU	789407346743	Intelligent HSDPA Router – Europe Bundle	MTCBA-H4-EN2-P1-EU	789407351396
MTCBA-H-EN2-GB/IE	789407346750	Intelligent HSDPA Router – Great Britain/Ireland Bundle	MTCBA-H4-EN2-P1-GB/IE	789407351402
MTCBA-H-EN2-AU/NZ	789407347993	Intelligent HSDPA Router – Australia/New Zealand Bundle	N/A	N/A
MTCMR-H	789407346101	Intelligent HSDPA Modem – Modem Only	MTCMR-H4-P1 or MTCMR-H4-P2*	789407351730 or 789407351921*
MTCMR-H-NAM	789407346781	Intelligent HSDPA Modem – North America Bundle	MTCMR-H4-P1-NAM or MTCMR-H4-P2-NAM*	789407351884 or 789407351938*
MTCMR-H-EU	789407346798	Intelligent HSDPA Modem – Europe Bundle	MTCMR-H4-P1-EU	789407351891
MTCMR-H-GB/IE	789407346804	Intelligent HSDPA Modem – Great Britain/Ireland Bundle	MTCMR-H4-P1-GB/IE	789407351907
MTCMR-H-AU/NZ	789407347528	Intelligent HSDPA Modem – Australia/New Zealand Bundle	N/A	N/A

* For use on AT&T Networks (USA)

IX: Extended Warranty + Overnight Replacement Cross Reference:

-H Models (End-Of-Life)		-H4 Models (Recommended Replacement)
Ordering Part Number	**Description**	**Ordering Part Number**
EW1-MTCBA-H-EN2	One-year extended warranty (Three-year total)	EW1-MTCBA-H4-EN2-P1 or EW1-MTCBA-H4-EN2-P2*
EW2-MTCBA-H-EN2	Two-year extended warranty (Four-year total)	EW2-MTCBA-H4-EN2-P1 or EW2-MTCBA-H4-EN2-P2*
EW3-MTCBA-H-EN2	Three-year extended warranty (Five-year total)	EW3-MTCBA-H4-EN2-P1 or EW3-MTCBA-H4-EN2-P2*
EN1-MTCBA-H-EN2	One-year extended warranty (three year total) plus three-year overnight replacement	EN1-MTCBA-H4-EN2-P1 or EN1-MTCBA-H4-EN2-P2*
EN2-MTCBA-H-EN2	Two-year extended warranty (four year total) plus four-year overnight replacement	EN2-MTCBA-H4-EN2-P1 or EN2-MTCBA-H4-EN2-P2*
EN3-MTCBA-H-EN2	Three-year extended warranty (five year total) plus five-year overnight replacement	EN3-MTCBA-H4-EN2-P1 or EN3-MTCBA-H4-EN2-P2*
EW1-MTCBA-H-EN2-NAM	One-year extended warranty (Three-year total)	EW1-MTCBA-H4-EN2-P1-NAM or EW1-MTCBA-H4-EN2-P2-NAM*
EW2-MTCBA-H-EN2-NAM	Two-year extended warranty (Four-year total)	EW2-MTCBA-H4-EN2-P1-NAM or EW2-MTCBA-H4-EN2-P2-NAM*
EW3-MTCBA-H-EN2-NAM	Three-year extended warranty (Five-year total)	EW3-MTCBA-H4-EN2-P1-NAM or EW3-MTCBA-H4-EN2-P2-NAM*
EN1-MTCBA-H-EN2-NAM	One-year extended warranty (three year total) plus three-year overnight replacement	EN1-MTCBA-H4-EN2-P1-NAM or EN1-MTCBA-H4-EN2-P2-NAM*
EN2-MTCBA-H-EN2-NAM	Two-year extended warranty (four year total) plus four-year overnight replacement	EN2-MTCBA-H4-EN2-P1-NAM or EN2-MTCBA-H4-EN2-P2-NAM*
EN3-MTCBA-H-EN2-NAM	Three-year extended warranty (five year total) plus five-year overnight replacement	EN3-MTCBA-H4-EN2-P1-NAM or EN3-MTCBA-H4-EN2-P2-NAM*

-H Models (End-Of-Life)		-H4 Models (Recommended Replacement)
Ordering Part Number	**Description**	**Ordering Part Number**
EW1-MTCBA-H-EN2-EU	One-year extended warranty (Three-year total)	EW1-MTCBA-H4-EN2-P1-EU
EW2-MTCBA-H-EN2-EU	Two-year extended warranty (Four-year total)	EW2-MTCBA-H4-EN2-P1-EU
EW3-MTCBA-H-EN2-EU	Three-year extended warranty (Five-year total)	EW3-MTCBA-H4-EN2-P1-EU
EW1-MTCBA-H-EN2-GB/IE	One-year extended warranty (Three-year total)	EW1-MTCBA-H4-EN2-P1-GB/IE
EW2-MTCBA-H-EN2-GB/IE	Two-year extended warranty (Four-year total)	EW2-MTCBA-H4-EN2-P1-GB/IE
EW3-MTCBA-H-EN2-GB/IE	Three-year extended warranty (Five-year total)	EW3-MTCBA-H4-EN2-P1-GB/IE
EW1-MTCBA-H-EN2-AU/NZ	One-year extended warranty (Three-year total)	N/A
EW2-MTCBA-H-EN2-AU/NZ	Two-year extended warranty (Four-year total)	N/A
EW3-MTCBA-H-EN2-AU/NZ	Three-year extended warranty (Five-year total)	N/A
EW1-MTCMR-H	One-year extended warranty (Three-year total)	EW1-MTCMR-H4-P1 or EW1-MTCMR-H4-P2*
EW2-MTCMR-H	Two-year extended warranty (Four-year total)	EW2-MTCMR-H4-P1 or EW2-MTCMR-H4-P2*
EW3-MTCMR-H	Three-year extended warranty (Five-year total)	EW3-MTCMR-H4-P1 or EW3-MTCMR-H4-P2*

-H Models (End-Of-Life)		-H4 Models (Recommended Replacement)
Ordering Part Number	Description	Ordering Part Number
EN1-MTCMR-H	One-year extended warranty (three year total) plus three-year overnight replacement	EN1-MTCMR-H4-P1 or EN1-MTCMR-H4-P2*
EN2-MTCMR-H	Two-year extended warranty (four year total) plus four-year overnight replacement	EN2-MTCMR-H4-P1 or EN2-MTCMR-H4-P2*
EN3-MTCMR-H	Three-year extended warranty (five year total) plus five-year overnight replacement	EN3-MTCMR-H4-P1 or EN3-MTCMR-H4-P2*
EW1-MTCMR-H-NAM	One-year extended warranty (Three-year total)	EW1-MTCMR-H4-P1-NAM or EW1-MTCMR-H4-P2-NAM*
EW2-MTCMR-H-NAM	Two-year extended warranty (Four-year total)	EW2-MTCMR-H4-P1-NAM or EW2-MTCMR-H4-P2-NAM*
EW3-MTCMR-H-NAM	Three-year extended warranty (Five-year total)	EW3-MTCMR-H4-P1-NAM or EW3-MTCMR-H4-P2-NAM*
EN1-MTCMR-H-NAM	One-year extended warranty (three year total) plus three-year overnight replacement	EN1-MTCMR-H4-P1-NAM or EN1-MTCMR-H4-P2-NAM*
EN2-MTCMR-H-NAM	Two-year extended warranty (four year total) plus four-year overnight replacement	EN2-MTCMR-H4-P1-NAM or EN2-MTCMR-H4-P2-NAM*
EN3-MTCMR-H-NAM	Three-year extended warranty (five year total) plus five-year overnight replacement	EN3-MTCMR-H4-P1-NAM or EN3-MTCMR-H4-P2-NAM*
EW1-MTCMR-H-EU	One-year extended warranty (Three-year total)	EW1-MTCMR-H4-P1-EU
EW2-MTCMR-H-EU	Two-year extended warranty (Four-year total)	EW2-MTCMR-H4-P1-EU
EW3-MTCMR-H-EU	Three-year extended warranty (Five-year total)	EW3-MTCMR-H4-P1-EU
EW1-MTCMR-H-GB/IE	One-year extended warranty (Three-year total)	EW1-MTCMR-H4-P1-GB/IE

-H Models (End-Of-Life)		-H4 Models (Recommended Replacement)
Ordering Part Number	**Description**	**Ordering Part Number**
EW2-MTCMR-H-GB/IE	Two-year extended warranty (Four-year total)	EW2-MTCMR-H4-P1-GB/IE
EW3-MTCMR-H-GB/IE	Three-year extended warranty (Five-year total)	EW3-MTCMR-H4-P1-GB/IE
EW1-MTCMR-H-AU/NZ	One-year extended warranty (Three-year total)	N/A
EW2MTCMR-H-AU/NZ	Two-year extended warranty (Four-year total)	N/A
EW3-MTCMR-H-AU/NZ	Three-year extended warranty (Five-year total)	N/A

* For use on AT&T Networks (USA)