

EPSON ELECTRONICS AMERICA, INC.

214 Devcon Drive
San Jose, CA 95112
Phone: 408-922-0200

ATTN: _____

Date: July 21, 2017

Subject: Removal of TCXO, TG2016SBN, from Distribution

Dear Distribution Partners,

As we informed you in March 2017, our factory discovered a Frequency vs. Temperature calibration error in mass production that affected your TG2016SBN stocked inventory. This issue has been resolved at this factory and we had recalled the products with your cooperation.

Furthermore, we are requesting you do not re-order for the purposes of re-stocking.

Epson is transferring production of this part from Malaysia to China. The calibration error was specific by frequency and resolved at Malaysia, but needs to be recalibrate (each frequency) in China. Therefore, frequencies that are already recalibrated in China are available, but the majority of frequencies are not.

Since Epson will be releasing our new/improved TCXO, TG2016SMN, later this year, we prefer to cancel and replace the TG2016SBN with the new part. Epson will provide a stocking list for the TG2016SMN when it is available.

Please note that the TG2016SBN product line has no plans to be designated NRND or EOL. It will still be an active part.

Again, since we are releasing the TG2016SMN later this year, we would like to wait and to stock/promote Distribution with this new/improved part.

Thank you for your understanding.

Sincerely,

SEIKO EPSON CORP