Product Change Notification

MultiTech Conduit® Programmable Gateway MTCDT-L4N1 Devices

MultiTech Conduit® IP67 Base Station MTCDTIP-L4N1 Devices

Updated Cellular Radio Module and Firmware

Date: December 12, 2022

Product Change Notification (PCN) Number
PCN 12122022-001 (-L4N1 devices)

I. Overview
MultiTech announces updated cellular radio module firmware for MTCDT-L4N1 and MTCDTIP-L4N1 devices.

The purpose of this Product Change Notification is to inform customers that an updated cellular radio module and updated cellular firmware will begin shipping from MultiTech.

New LE910C4-NF cellular radio firmware version: M0F.660012 containing 25.21.xx2 cellular profiles

II. Suggested Action Plan
We recommend that the following actions be taken.

Customers
- Review the information in this PCN and forward to others within your organization who are actively involved with the deployment of programmable gateways.
- Understand the how changes in the cellular radio firmware may impact your application and make updates if necessary.

Distributors
- Forward this announcement to others within your organization who are actively involved in the sale or support of programmable gateways.
- Notify existing customers of this upcoming change.

Schedule
- Review the Models Impacted
- Technical inquiries: support.multitech.com
- Sales inquiries: email sales@multitech.com

III. Cellular Radio Firmware Release Notes

The document link below provides the release notes for LE910C4NF firmware version **M0F.660012.** It describes new features and general enhancements available in this version.

https://www.multitech.com/documents/publications/sales-flyers/Telit_LE910Cx-NF-NFD_Delta_SW_Release_Notes_r8.pdf

IV. Schedule

In late 2022 and early 2023, devices will begin shipping from MultiTech with the latest cellular radio firmware.

V. Models Impacted

The following ordering part numbers are impacted by this update:

- MultiTech Conduit® Gateway
    - MTCDT-L4N1-240 models
    - MTCDT-L4N1-246 models
    - MTCDT-L4N1-247 models
- MultiTech Conduit® IP67 Base Station
    - MTCDTIP-L4N1-266 models
    - MTCDTIP-L4N1-267 models

VI. Additional Information

If you have any questions regarding this Product Change Notification, please contact your MultiTech sales representative or visit the technical resources listed below:

World Headquarters – USA
+1 (763) 785-3500 | sales@multitech.com

EMEA Headquarters – UK
+(44) 118 959 7774 | sales@multitech.co.uk

MultiTech Developer Resources:
www.multitech.net
An open environment where you can ask development related questions and hear back from MultiTech engineering or a member of this community.

Knowledge Base:
http://www.multitech.com/kb.go
Immediate access to support information and resolutions for all MultiTech products.

MultiTech Support Portal:
https://support.multitech.com
Create an account and submit a support case directly to our technical support team.

MultiTech Website:
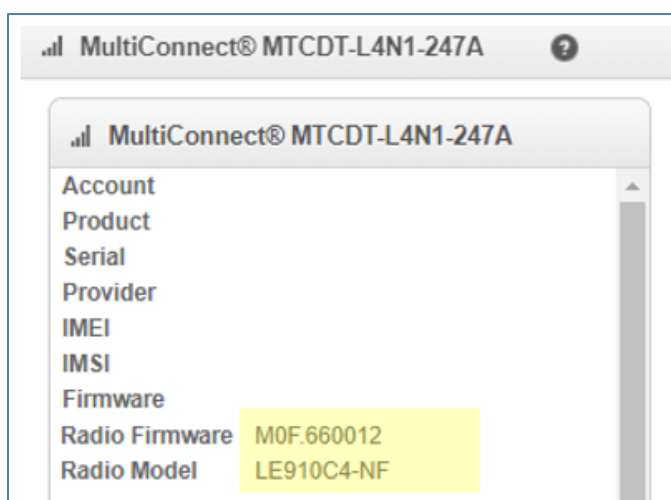www.multitech.com

ATTACHMENT I
Identifying Cellular Radio Firmware Version

There are multiple ways of identifying the cellular radio firmware version on an MTCDT-L4N1 and MTCDTIP-L4N1 device:

M0F 660012 is the latest LE910C4-NF 25.21.662 radio firmware.

DeviceHQ®
MultiTech DeviceHQ is a cloud-based toolset for managing the latest generation of MultiTech devices. On the **DeviceHQ Device Page**, select one of the MTCDT-L4N1 devices. The device overview that appears will show the current **Radio Firmware** version and **Radio Model.**

mPower™ User Interface

The Radio Status page in mPower displays a summary of the configuration settings for the cellular module in the MTCDT-L4N1 and MTCDTIP-L4N1 devices.

Revision History

Version	Author	Date	Change Description
-001	DT	12/12/2022	Original content