

Product Change Notification

PCN-ION-3537-2019

Business Unit	Product Line Code	Type of Change	Action	Date of Issue
ION - I/O and Networks	DNC	Product Change Notification	Notify Distributors and Field	4/18/2019

The following Phoenix Contact products have been modified. Existing specifications will be met or exceeded. Please review and acknowledge this document and inform your personnel as needed.

Description for Product Change Notification

The new device firmware improves the firmware upload function of the TC CLOUD CLIENT product family. It is now possible to upload only firmware that matches the version. The devices have accepted all firmware files of the device range thus far. Although there are no known instances of a critical malfunction occurring with the wrong firmware uploads, this cannot be ruled out. The new firmware means that the user can no longer interchange the firmware files of the LAN version and mobile communication version.

Stock Status

Can existing stock still be used?	Yes
Is mixture of stock acceptable?	Yes

Transaction Dates

Date modification goes into effect from Germany:	4/24/2019
Expected first shipment (from Phoenix Contact) of the modified products(s):	9/27/2019

Previous Product	New Product



Phoenix Contact Inc.
P.O. BOX 4100
Harrisburg, PA 17111-0100
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Product Change Notification

Should you have any issues with the timeline or content of this product change, please contact Phoenix Contact using the information below. Customers should acknowledge receipt of the PCN within 30 days of delivery of the PCN; provided, however, that the failure to acknowledge receipt does not affect the product change or the effective date thereof.

Contact Info:

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Thank you,

David Hoysan

Lead Product Marketing Specialist



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Product Change Notification

Part #	Type Description
2702885	TC CLOUD CLIENT 1002-TX/TX
2702886	TC CLOUD CLIENT 1002-4G
2702887	TC CLOUD CLIENT 1002-4G VZW
2702888	TC CLOUD CLIENT 1002-4G ATT