

Product End-of-Life Notification

QuickCarrier[®] USB-D HSPA+ USB Cellular Modem (MTD-H5 Model Only)

Replacement Model Available

Date: February 9, 2017

I. Summary



Due to the availability of a newer model, the QuickCarrier[®] USB-D (MTD-H5) model listed in this announcement is changing status from **Active to End-of-Life (EOL)** effective immediately.

If you should have any questions, please contact your MultiTech sales representative immediately. Call us at (888) 288-5470 or + (763) 785-3500, email us at sales@multitech.com or refer to www.multitech.com.

Contents:

- [I. Summary](#)
- [II. Part Number Impacted](#)
- [III. Key Dates](#)
- [IV. Warranty and Support](#)
- [V. Suggested Action Plan](#)
- [VI. Additional Information](#)

II. Part Number Impacted

EOL Ordering Part #	UPC	Recommended Replacement QuickCarrier [®] USB-D	UPC
			
MTD-H5	789407356247	MTD-H5-2.0	789407359262

MTD-H5-xx models are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

Extended Warranties

EOL Ordering Part #	Description	Recommended Replacement Ordering Part #
EW1- MTD-H5	One-year extended warranty (Three-year total)	EW1- MTD-H5-2.0
EW2- MTD-H5	Two-year extended warranty (Four-year total)	EW2- MTD-H5-2.0
EW3- MTD-H5	Three-year extended warranty (Five-year total)	EW3- MTD-H5-2.0
EN1- MTD-H5	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2- MTD-H5	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3- MTD-H5	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote

III. Key Dates

Availability of Recommended Replacement Ordering Part Number: Available now

End-of-Life (EOL) Date: February 9, 2017

IV. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post EOL date.

V. Suggested Action Plan:

To help facilitate the transition to one of the replacement models, we recommend the following actions be taken:

- Forward this announcement to others within your organization who are actively involved in the sale or support of cellular modems.
- All new purchase orders should reference the newer HSPA+ model of the QuickCarrier USB-D (MTD-H5-2.0).
- Remove the MTD-H5 discontinued model from your pricing system and website.

VI. Additional Information

If you have any questions or require additional information on this Product End-of-Life Notification, please contact your MultiTech sales representative:

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