

Product End-of-Life Notification

MultiModem® Cell CDMA 1xRTT Cellular Modems

Replacement Models Available

Date: December 30, 2014

I. Summary

Due to the discontinuation of critical components, the MultiModem® Cell (MTCBA-C1-xx) models listed in this announcement are changing status from Near-End-of-Life (NEOL) to End-of-Life (EOL).

Orders placed prior to this End-of-Life announcement will be shipped per the terms of your NCNR agreement.

MultiTech will continue to support the installed base of MultiModem Cell (MTCBA-C1-xx) devices through the standard warranty period and extended warranty period.

Please contact your MultiTech sales representative for more details.

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II. Part Numbers Impacted

MTCBA-C1-xx (End-of-Life Ordering Part Numbers)		MultiConnect Cell: MTC-C2-xx (Recommended Replacement Ordering Part Numbers)	
EOL Ordering Part Number	UPC	Ordering Part Number	UPC
MTCBA-C1-N2	789407351129	MTC-C2-B06-N2	789407356926
MTCBA-C1-N2-NAM	789407351853	MTC-C2-B06-N2-US	789407356933
MTCBA-C1-U-N2	789407350429	MTC-C2-B08-N2-KIT	789407356988
MTCBA-C1-N3	789407351136	MTC-C2-B06-N3	789407356896
MTCBA-C1-N3-NAM	789407351860	MTC-C2-B06-N3-US	789407356940
MTCBA-C1-U-N3	789407351143	MTC-C2-B08-N3-KIT	789407356971
MTCBA-C1-N16	789407351150	MTC-C2-B06-N16	789407356957
MTCBA-C1-N16-NAM	789407351846	MTC-C2-B06-N16-US	789407356964

MTCBA-C1-xx (End-of-Life Ordering Part Numbers)		MultiConnect Cell: MTC-C2-xx (Recommended Replacement Ordering Part Numbers)	
EOL Ordering Part Number	UPC	Ordering Part Number	UPC
MTCBA-C1-U-N16	789407351167	MTC-C2-B08-N16-KIT	789407356995
MTCBA-C1X-N2	789407351600	MTC-C2-B06-N2	789407356926
MTCBA-C1X-N2-NAM	789407352256	MTC-C2-B06-N2-US	789407356933
MTCBA-C1X-N3	789407351594	MTC-C2-B06-N3	789407356896
MTCBA-C1X-N3-NAM	789407352263	MTC-C2-B06-N3-US	789407356940
MTCBA-C1X-N16	789407351525	MTC-C2-B06-N16	789407356957
MTCBA-C1X-N16-NAM	789407352270	MTC-C2-B06-N16-US	789407356964

MTC-C2 models are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

Build Option Reference:

	Serial	USB Device	AC/DC Power	USB/DC Power	GPS	Rx Diversity	External Antenna
B06	X		X				X
B08		X		X			X

III. Key Dates:

- **End-of-Life Date:** December 30, 2014
- **Near-End-Of-Life Date:** September 5, 2013
- **Last-Time-Buy Date:** December 31, 2013

IV. Stock Rotation

Stock rotation claims will be allowed for sixty (60) days following the product EOL date.

V. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post EOL/Discontinued date.

VI. Suggested Action Plan:

- Forward this announcement to others within your organization who are actively involved in the sale or support of cellular modems.
- Ensure that the pricing for the recommended replacement MultiConnect Cell (MTC-C-xx) modems are loaded in your pricing system.
- Note that the current MultiModem Cell modems (MTCBA-C1-xx) are no longer available and are EOL.
- Remove all MTCBA-C1-xx models from your ordering system.

VII. Additional Information

If you have any questions or require additional information on this Product End-of-Life Notification, please contact your MultiTech sales representative:

World Headquarters – U.S.

+(763) 785-3500 | sales@multitech.com

EMEA Headquarters – UK:

+(44) 118 959 7774 | sales@multitech.co.uk

VIII. Extended Warranties

MTCBA-C1-xx (End-of-Life Ordering Part Numbers)		MTC-C2-xx (Recommended Replacement Ordering Part Numbers)
EOL Ordering Part Number	Description	Ordering Part Number
EW1-MTCBA-C1-N2	One-year extended warranty (Three-year total)	EW1-MTC-C2-B06-N2
EW2-MTCBA-C1-N2	Two-year extended warranty (Four-year total)	EW2-MTC-C2-B06-N2
EW3-MTCBA-C1-N2	Three-year extended warranty (Five-year total)	EW3-MTC-C2-B06-N2
EN1-MTCBA-C1-N2	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1-MTC-C2-B06-N2
EN2-MTCBA-C1-N2	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2-MTC-C2-B06-N2
EN3-MTCBA-C1-N2	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3-MTC-C2-B06-N2
EW1-MTCBA-C1-N2-NAM	One-year extended warranty (Three-year total)	EW1-MTC-C2-B06-N2-US
EW2-MTCBA-C1-N2-NAM	Two-year extended warranty (Four-year total)	EW2-MTC-C2-B06-N2-US
EW3-MTCBA-C1-N2-NAM	Three-year extended warranty (Five-year total)	EW3-MTC-C2-B06-N2-US

MTCBA-C1-xx (End-of-Life Ordering Part Numbers)		MTC-C2-xx (Recommended Replacement Ordering Part Numbers)
EOL Ordering Part Number	Description	Ordering Part Number
EN1-MTCBA-C1-N2-NAM	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1-MTC-C2-B06-N2-US
EN2-MTCBA-C1-N2-NAM	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2-MTC-C2-B06-N2-US
EN3-MTCBA-C1-N2-NAM	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3-MTC-C2-B06-N2-US
EW1-MTCBA-C1-U-N2	One-year extended warranty (Three-year total)	EW1-MTC-C2-B08-N2-KIT
EW2-MTCBA-C1-U-N2	Two-year extended warranty (Four-year total)	EW2-MTC-C2-B08-N2-KIT
EW3-MTCBA-C1-U-N2	Three-year extended warranty (Five-year total)	EW3-MTC-C2-B08-N2-KIT
EN1-MTCBA-C1-U-N2	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1-MTC-C2-B08-N2-KIT
EN2-MTCBA-C1-U-N2	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2-MTC-C2-B08-N2-KIT
EN3-MTCBA-C1-U-N2	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3-MTC-C2-B08-N2-KIT
EW1-MTCBA-C1-N3	One-year extended warranty (Three-year total)	EW1-MTC-C2-B06-N3
EW2-MTCBA-C1-N3	Two-year extended warranty (Four-year total)	EW2-MTC-C2-B06-N3
EW3-MTCBA-C1-N3	Three-year extended warranty (Five-year total)	EW3-MTC-C2-B06-N3
EN1-MTCBA-C1-N3	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1-MTC-C2-B06-N3
EN2-MTCBA-C1-N3	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2-MTC-C2-B06-N3
EN3-MTCBA-C1-N3	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3-MTC-C2-B06-N3
EW1-MTCBA-C1-N3-NAM	One-year extended warranty (Three-year total)	EW1-MTC-C2-B06-N3-US
EW2-MTCBA-C1-N3-NAM	Two-year extended warranty (Four-year total)	EW2-MTC-C2-B06-N3-US

MTCBA-C1-xx (End-of-Life Ordering Part Numbers)		MTC-C2-xx (Recommended Replacement Ordering Part Numbers)
EOL Ordering Part Number	Description	Ordering Part Number
EW3-MTCBA-C1-N3-NAM	Three-year extended warranty (Five-year total)	EW3-MTC-C2-B06-N3-US
EN1-MTCBA-C1-N3-NAM	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1-MTC-C2-B06-N3-US
EN2-MTCBA-C1-N3-NAM	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2-MTC-C2-B06-N3-US
EN3-MTCBA-C1-N3-NAM	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3-MTC-C2-B06-N3-US
EW1-MTCBA-C1-U-N3	One-year extended warranty (Three-year total)	EW1-MTC-C2-B08-N3-KIT
EW2-MTCBA-C1-U-N3	Two-year extended warranty (Four-year total)	EW2-MTC-C2-B08-N3-KIT
EW3-MTCBA-C1-U-N3	Three-year extended warranty (Five-year total)	EW3-MTC-C2-B08-N3-KIT
EN1-MTCBA-C1-U-N3	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1-MTC-C2-B08-N3-KIT
EN2-MTCBA-C1-U-N3	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2-MTC-C2-B08-N3-KIT
EN3-MTCBA-C1-U-N3	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3-MTC-C2-B08-N3-KIT
EW1-MTCBA-C1-N16	One-year extended warranty (Three-year total)	EW1-MTC-C2-B06-N16
EW2-MTCBA-C1-N16	Two-year extended warranty (Four-year total)	EW2-MTC-C2-B06-N16
EW3-MTCBA-C1-N16	Three-year extended warranty (Five-year total)	EW3-MTC-C2-B06-N16
EN1-MTCBA-C1-N16	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1-MTC-C2-B06-N16
EN2-MTCBA-C1-N16	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2-MTC-C2-B06-N16
EN3-MTCBA-C1-N16	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3-MTC-C2-B06-N16
EW1-MTCBA-C1-N16-NAM	One-year extended warranty (Three-year total)	EW1-MTC-C2-B06-N16-US

MTCBA-C1-xx (End-of-Life Ordering Part Numbers)		MTC-C2-xx (Recommended Replacement Ordering Part Numbers)
EOL Ordering Part Number	Description	Ordering Part Number
EW2-MTCBA-C1-N16-NAM	Two-year extended warranty (Four-year total)	EW2-MTC-C2-B06-N16-US
EW3-MTCBA-C1-N16-NAM	Three-year extended warranty (Five-year total)	EW3-MTC-C2-B06-N16-US
EN1-MTCBA-C1-N16-NAM	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1-MTC-C2-B06-N16-US
EN2-MTCBA-C1-N16-NAM	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2-MTC-C2-B06-N16-US
EN3-MTCBA-C1-N16-NAM	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3-MTC-C2-B06-N16-US
EW1-MTCBA-C1-U-N16	One-year extended warranty (Three-year total)	EW1-MTC-C2-B08-N16-KIT
EW2-MTCBA-C1-U-N16	Two-year extended warranty (Four-year total)	EW2-MTC-C2-B08-N16-KIT
EW3-MTCBA-C1-U-N16	Three-year extended warranty (Five-year total)	EW3-MTC-C2-B08-N16-KIT
EN1-MTCBA-C1-U-N16	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1-MTC-C2-B08-N16-KIT
EN2-MTCBA-C1-U-N16	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2-MTC-C2-B08-N16-KIT
EN3-MTCBA-C1-U-N16	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3-MTC-C2-B08-N16-KIT
EW1-MTCBA-C1X-N2	One-year extended warranty (Three-year total)	EW1-MTC-C2-B06-N2
EW2-MTCBA-C1X-N2	Two-year extended warranty (Four-year total)	EW2-MTC-C2-B06-N2
EW3-MTCBA-C1X-N2	Three-year extended warranty (Five-year total)	EW3-MTC-C2-B06-N2
EN1-MTCBA-C1X-N2	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1-MTC-C2-B06-N2
EN2-MTCBA-C1X-N2	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2-MTC-C2-B06-N2
EN3-MTCBA-C1X-N2	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3-MTC-C2-B06-N2

MTCBA-C1-xx (End-of-Life Ordering Part Numbers)		MTC-C2-xx (Recommended Replacement Ordering Part Numbers)
EOL Ordering Part Number	Description	Ordering Part Number
EW1-MTCBA-C1X-N2-NAM	One-year extended warranty (Three-year total)	EW1-MTC-C2-B06-N2-US
EW2-MTCBA-C1X-N2-NAM	Two-year extended warranty (Four-year total)	EW2-MTC-C2-B06-N2-US
EW3-MTCBA-C1X-N2-NAM	Three-year extended warranty (Five-year total)	EW3-MTC-C2-B06-N2-US
EN1-MTCBA-C1X-N2-NAM	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1-MTC-C2-B06-N2-US
EN2-MTCBA-C1X-N2-NAM	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2-MTC-C2-B06-N2-US
EN3-MTCBA-C1X-N2-NAM	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3-MTC-C2-B06-N2-US
EW1-MTCBA-C1X-N3	One-year extended warranty (Three-year total)	EW1-MTC-C2-B06-N3
EW2-MTCBA-C1X-N3	Two-year extended warranty (Four-year total)	EW2-MTC-C2-B06-N3
EW3-MTCBA-C1X-N3	Three-year extended warranty (Five-year total)	EW3-MTC-C2-B06-N3
EN1-MTCBA-C1X-N3	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1-MTC-C2-B06-N3
EN2-MTCBA-C1X-N3	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2-MTC-C2-B06-N3
EN3-MTCBA-C1X-N3	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3-MTC-C2-B06-N3
EW1-MTCBA-C1X-N3-NAM	One-year extended warranty (Three-year total)	EW1-MTC-C2-B06-N3-US
EW2-MTCBA-C1X-N3-NAM	Two-year extended warranty (Four-year total)	EW2-MTC-C2-B06-N3-US
EW3-MTCBA-C1X-N3-NAM	Three-year extended warranty (Five-year total)	EW3-MTC-C2-B06-N3-US
EN1-MTCBA-C1X-N3-NAM	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1-MTC-C2-B06-N3-US
EN2-MTCBA-C1X-N3-NAM	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2-MTC-C2-B06-N3-US

MTCBA-C1-xx (End-of-Life Ordering Part Numbers)		MTC-C2-xx (Recommended Replacement Ordering Part Numbers)
EOL Ordering Part Number	Description	Ordering Part Number
EN3-MTCBA-C1X-N3-NAM	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3-MTC-C2-B06-N3-US
EW1-MTCBA-C1X-N16	One-year extended warranty (Three-year total)	EW1-MTC-C2-B06-N16
EW2-MTCBA-C1X-N16	Two-year extended warranty (Four-year total)	EW2-MTC-C2-B06-N16
EW3-MTCBA-C1X-N16	Three-year extended warranty (Five-year total)	EW3-MTC-C2-B06-N16
EN1-MTCBA-C1X-N16	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1-MTC-C2-B06-N16
EN2-MTCBA-C1X-N16	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2-MTC-C2-B06-N16
EN3-MTCBA-C1X-N16	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3-MTC-C2-B06-N16
EW1-MTCBA-C1X-N16-NAM	One-year extended warranty (Three-year total)	EW1-MTC-C2-B06-N16-US
EW2-MTCBA-C1X-N16-NAM	Two-year extended warranty (Four-year total)	EW2-MTC-C2-B06-N16-US
EW3-MTCBA-C1X-N16-NAM	Three-year extended warranty (Five-year total)	EW3-MTC-C2-B06-N16-US
EN1-MTCBA-C1X-N16-NAM	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1-MTC-C2-B06-N16-US
EN2-MTCBA-C1X-N16-NAM	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2-MTC-C2-B06-N16-US
EN3-MTCBA-C1X-N16-NAM	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3-MTC-C2-B06-N16-US