



A DIVISION OF EDAC (AMERICA) LIMITED

3300 Int'l Airport Dr., Ste. 200, Charlotte, NC 28208 (704) 424-5448 Fax: (704) 424-5648 www.norcomp.net

July 23, 2019

Product Notification

982-009-020R121

Please accept this product notification on part number 982-009-020R121, metalized plastic back shell kit.

It has come to our attention that we have recently shipped plastic back shells rather than the specified metalized back shell material. By reviewing our trace information, we noticed we have shipped 125 pieces against invoice# 0106891, P.O. # 2625921. It is recommended that an inventory audit be conducted to ensure you have the correct product. If you find you have the plastic back shells rather than the specified metalized back shells, please call customer service and request a return authorization number for this product notification.

If you have any questions or concerns regarding this request, please don't hesitate to contact me. We thank you for your continued support.

Sincerely,

A handwritten signature in cursive script, appearing to read 'Sherry Poole'.

Sherry Poole

Quality Compliance Engineer