



PRODUCT CHANGE NOTIFICATION UPDATE

ISSUE DATE: November 30, 2017
NOTIFICATION: SYNPCN-2017-11-30
TITLE: 3G End of Life Notification

EFFECTIVE DATE: November 30, 2017

DEVICE(S): SC020-020 and SC020-120

DESCRIPTION OF CHANGE:

Synapse is no longer offering a 3G CDMA option on the E20 SNAPconnect Gateway.

REASON FOR CHANGE:

The 3G CDMA modem is EOL and no longer available due to the market moving toward 4G LTE. Additionally, Verizon has announced that no new 3G customers will be accepted after 2019.

After depleting existing inventory of the SC020-020 and SC020-120 in Q4'17, no additional orders will be accepted.

RECOMMENDED ALTERNATIVE PRODUCTS:

None

COMMENTS:

N/A