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## Enhanced Feature Update

### Maintain 4G Connectivity During Verizon 3G Sunset

4G cellular-enabled devices that may be impacted by Verizon's 3G shutdown, scheduled for December 2022.

We are providing you with additional detail and a solution for this pending change.

The potentially impacted devices are FlexEdge™ controllers configured as Verizon 4G enabled devices, as well as the associated FlexEdge cellular sleds. Red Lion's Sixnet SN and RAM® products are not affected. View the list of the affected FlexEdge 4G device product numbers by [clicking here](#).

#### The Issue

The modems in the 4G FlexEdge devices **may** have a default setting that selects a voice access method that utilizes 3G technology. As Verizon sunsets the 3G network, registration of the device may not be available.

## The Solution

Red Lion recommends updating FlexEdge devices to the latest version of Crimson® 3.2. Hardware using builds prior to Crimson 3.2 build 3.2.0044.0 may cause 4G network connection issues. The current software build updates the default setting of the FlexEdge 4G devices to data-centric mode. This ensures that there will be no registration issues or loss of connectivity when the Verizon 3G network is shut down.

Please download the latest version of Crimson 3.2 software which is found on the [Crimson® software page](#).

Contact Red Lion Technical Support with any questions at [support@redlion.net](mailto:support@redlion.net).

[Download Crimson® 3.2 Update](#)

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