

Product Bulletin

Pending Near-End-of-Life (NEOL) on CDMA 1xRTT Models SocketModem® Cell and SocketModem® iCell Embedded Cellular Modems

Date: August 9, 2013

I. Summary

The purpose of this Product Bulletin is to provide you advanced notice of a pending Near-End-of-Life (NEOL) on the above noted CDMA 1xRTT products due to a critical component going NEOL.

II. Replacement Models

The C1 CDMA 1xRTT product family will be replaced by a new product line. These new products will ensure a long product life cycle and a reduced price point. The new model number designator is C2 which designates the next generation of Multi-Tech's CDMA 1xRTT product family.

III. Timeline

- Q3 2013 (by September 9): Submit confirmed order quantities for guaranteed availability with a Non Cancellable, Non Returnable (NCNR) order of C1 products.
- Q4 2013: Replacement C2 product family samples/models available
- Q2 2014: Last Time Shipment on C1 products while supplies last

IV. Action Plan

Multi-Tech Systems is very interested in retaining your business and simplifying your migration. The C1 product family will be supported until transitions can be made to the next generation platform (C2). Please work with your Multi-Tech sales representative to ensure your volume requirements are met. Additionally, Multi-Tech's Field Application Engineering and Technical Support teams are available to assist you in completing the migration.

To help facilitate the migration to the new C2 products, please note:

- Guaranteed supply requirements (NCNR order) must be submitted by September 9th, 2013
- Alternatively, Multi-Tech will be purchasing a supply of critical components equal to nine months of supply (June 2014) based upon current run rates. These will be available on a first come, first serve basis.
- Work with your Multi-Tech Systems sales representative to understand sample availability of replacement products.

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V. Impacted Products / Recommended Replacements

SocketModem® Cell and SocketModem® iCell

Existing Ordering Part Number	Description	Recommended Replacement Ordering Part Number
MTSMC-C1-N2	Embedded 1xRTT SocketModem (Sprint) 50 Pack	MTSMC-C2-N2
MTSMC-C1-N2-SP	Embedded 1xRTT SocketModem (Sprint) 1 Pack	MTSMC-C2-N2-SP
MTSMC-C1-N3	Embedded 1xRTT SocketModem (Verizon) 50 Pack	MTSMC-C2-N3
MTSMC-C1-N3-SP	Embedded 1xRTT SocketModem (Verizon) 1 Pack	MTSMC-C2-N3-SP
MTSMC-C1-N16	Embedded 1xRTT SocketModem (Aeris) 50 Pack	MTSMC-C2-N16
MTSMC-C1-N16-SP	Embedded 1xRTT SocketModem (Aeris) 1 Pack	MTSMC-C2-N16-SP
MTSMC-C1-V-N2	Embedded 1xRTT SocketModem w/Voice (Sprint) 50 Pack	MTSMC-C2-V-N2*
MTSMC-C1-V-N2-SP	Embedded 1xRTT SocketModem w/Voice (Sprint) 1 Pack	MTSMC-C2-V-N2-SP*
MTSMC-C1-V-N3	Embedded 1xRTT SocketModem w/Voice (Verizon) 50 Pack	MTSMC-C2-V-N3*
MTSMC-C1-V-N3-SP	Embedded 1xRTT SocketModem w/Voice (Verizon) 1 Pack	MTSMC-C2-V-N3-SP*
MTSMC-C1-IP-N2	Embedded 1xRTT w/Universal IP (Sprint) 50 Pack	MTSMC-C2-IP-N2
MTSMC-C1-IP-N2-SP	Embedded 1xRTT w/Universal IP (Sprint) 1 Pack	MTSMC-C2-IP-N2-SP
MTSMC-C1-IP-N3	Embedded 1xRTT w/Universal IP (Verizon) 50 Pack	MTSMC-C2-IP-N3
MTSMC-C1-IP-N3-SP	Embedded 1xRTT w/Universal IP (Verizon) 1 Pack	MTSMC-C2-IP-N3-SP
MTSMC-C1-IP-N16	Embedded 1xRTT w/Universal IP (Aeris) 50 Pack	MTSMC-C2-IP-N16
MTSMC-C1-IP-N16-SP	Embedded 1xRTT w/Universal IP (Aeris) 1 Pack	MTSMC-C2-IP-N16-SP
MTSMC-C1-GP-N2	Embedded 1xRTT w/Universal IP/GPS (Sprint) 50 Pack	MTSMC-C2-GP-N2
MTSMC-C1-GP-N2-SP	Embedded 1xRTT w/Universal IP/GPS (Sprint) 1 Pack	MTSMC-C2-GP-N2-SP
MTSMC-C1-GP-N3	Embedded 1xRTT w/Universal IP/GPS (Verizon) 50 Pack	MTSMC-C2-GP-N3
MTSMC-C1-GP-N3-SP	Embedded 1xRTT w/Universal IP/GPS (Verizon) 1 Pack	MTSMC-C2-GP-N3-SP
MTSMC-C1-GP-N16	Embedded 1xRTT w/Universal IP/GPS (Aeris) 50 Pack	MTSMC-C2-GP-N16
MTSMC-C1-GP-N16-SP	Embedded 1xRTT w/Universal IP/GPS (Aeris) 1 Pack	MTSMC-C2-GP-N16-SP

***Note: Contact your Multi-Tech sales representative to discuss differences in voice capabilities.**

VI. Additional Information

If you have any questions or require additional information on this Product Bulletin, please contact your Multi-Tech sales representative:

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